

A SHINING EXAMPLE OF PRECISION GRADE CLEAN™

HOW 4M TURNED STUBBORN CAFÉ FLOORING SPOTLESS



THE PROBLEM

When our clients at Raymond James installed brand-new flooring in their office café, they expected a more **durable and easy-to-maintain solution** that improved the aesthetics of their building. However, what they got was a surface prone to stubborn grime build-up that was increasingly difficult to clean. With no clear solution in sight, their real estate team began to consider the costly and time-consuming process of replacing the café flooring yet again.

THE 4M SOLUTION

There's simply no replacement for the boots-on-the-ground expertise, support and proactive partnership 4M offers our clients. With **meticulous attention to detail**, we address the unique needs of every space we clean. When our on-site managers learned about this challenging problem, they quickly began testing alternative cleaning products on the café floor and identified a solution that restored the flooring to a shining, like-new condition. At the same time, 4M worked with the flooring company to ensure approval so as to not void any potential warranties.

“ This was a positive, **earth-shattering solution and outcome** for myself and the corporate real estate team not having to deal with this issue anymore. ”

— JAMES BENNETT
OPERATIONS SENIOR MANAGER, FACILITIES

REAL RESULTS

With the café floor conundrum resolved, everyone involved could go back to business as usual. This proactive discovery by 4M made all the difference and the new product is now being used by the kitchen crew behind the serving line. In the end, 4M helped our clients at Raymond James get ahead of a frustrating problem and avoid costly replacements. As a proactive partner, we get to know our customers and their facilities down to the square inch — **diligently implementing our Operational Playbook and proprietary processes so you can focus on what you do best.**

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WE CLEAN. YOU SHINE.™



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